



TRADEWIND
VOYAGES

The Ocean's Journey

Shore Excursions
General Terms & Conditions

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WHAT'S INCLUDED

We have appointed only the best local shore excursion agents and it is worth noting that the standards of transport vary considerably throughout the world, but our shore excursion agents provide us with the best available vehicles they have access to. The infrastructure varies considerably from country to country and sometimes coach standards may not match up to those at home.

Where organised excursions incorporate visits to museums, archaeological sites for example, the entrance fees are included in the cost of the excursions. Please note these visits can vary from guided to self-guided and time at leisure. On some excursions, where mentioned, refreshments or lunches may be included. Where a set menu is stated in the excursion you will be asked in advance to confirm special dietary requirements with the team at the Destination Desk on board. It is important you do this as soon as possible and every effort will be made to fulfil these requirements.

LOCAL CURRENCY AND TIPPING ASHORE

You may like to take some local currency ashore for refreshments, public toilets and for souvenirs for instance. On board Euros and/or US Dollars are available, depending on the voyage. Local currencies are often available in the cruise terminals or at ATMs on shore. If you plan to use ATMs, please confirm with your bank before departure that your bank card and PIN will work abroad.

Although in some areas tipping is not customary

you may still like to carry some local currency to show your appreciation when good service has been received, for example from your coach driver or local guide.

DISEMBARKATION AND TIMINGS OF TOURS

All departure times and meeting points will be advised in the ship's daily programme.

Some countries require you to carry certain documentation ashore and this is advised at the appropriate time. Once the ship has received clearance from the local authorities, you will be advised that you are able to disembark. Guests taking shore excursions will be escorted to their coaches or other modes of transport.

Guests going ashore independently are free to disembark in their own time although we would respectfully ask them to allow excursion participants to disembark first, thus allowing them to maximise the excursion time in each port.

Please keep in mind that departure times are subject to change. Time for lunch is scheduled but be aware if you are selecting two half day excursions that the time may be quite limited, especially if encountering a delay from return of a morning excursion.

ALL ABOARD

Excursions are scheduled by our local shore excursion agents taking all aboard timings into consideration.

DRESS AND FOOTWEAR

A comfortable pair of shoes is essential for sightseeing and a hat and sunscreen are also recommended. The climate in some countries

can be unpredictable and we suggest layered clothing so you can add or remove as necessary. A waterproof coat and shoes are essential in the event of inclement weather. On excursions where entry to religious sites is included, we ask that you dress modestly. A simple code is to cover from shoulders to knees. Please be mindful that men in shorts and ladies in short skirts or shorts may not be allowed entry to some sites. For any tours that involve swimming or a beach transfer, please bring a bathing costume. Pool towels will be provided by the ship. Further advice is given on board please check your daily programme of events.

FACILITIES

Wherever possible bathroom stops have been incorporated into the excursion itineraries and the best possible facilities available are suggested by our local shore excursion agents. Please be advised that standards may not always come up to those we are used to at home and in some countries, it is usual to make a nominal charge. Due to their size, some boats used by our local agents for excursions do not have provision for a toilet.

FITNESS

To assist you in selecting excursions appropriate to your physical limitations, please see the team at the Destination's Desk once on board who will be happy to advise. Please bear in mind that all excursions with a site or museum visit will, by necessity, involve some walking and it may be necessary to walk a distance to and from the ship to the departure point for coaches/boat tours. Regrettably guests with limited mobility are unable to join the shore excursions unless able to board a standard coach and are comfortable with the

amount of walking.

LOST PROPERTY

Any property lost during an excursion must be reported to either the shore excursion desk or reception on board. Every effort will be made to trace the item; however, should this not be possible a report will be made noting the loss. Any claim arising from such losses should be directed to your insurer.

MEAL TIMES ON BOARD

When the ship is in port, meal-times may be adjusted to suit the shore excursion timings and this will be advised as necessary on board.

PHOTOGRAPHY

In some venues the use of cameras, flash photography or video cameras is prohibited, or a charge may be levied. Wherever possible, details will be given in the port information on board and by your local guide. It is polite to ask someone before taking their picture and you should refrain from taking photographs of officials in uniform.

SHOPPING

Where possible and when indicated, time for shopping has been allowed within the framework of some of the excursions. We must point out however, these excursions are primarily designed by the local shore excursion agent for the highlights in each port and such free time is generally limited. Shopping opportunities may be further limited if the day of our call falls on a Sunday or a local public holiday. Please familiarise yourself with Customs Regulations which may stipulate for instance that it is illegal to bring items such as animal furs and skins

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back into the country.

SMOKING

Smoking is not permitted on excursion coaches.

BOOKING DEADLINE

Please visit the team at the Destination Desk and they will be delighted to discuss availability. The deadline for the booking of individual excursions and more information on all of the ports of call will be advised in the daily programme. The destination team hold regular port information talks to give you an insight into each of the ports you will be visiting.

We advise you to book all of your shore excursions as soon as possible when the Destination Desk opens, complete a simple Booking Form and a Drop Box is provided for use 24 hours a day.

ONBOARD CANCELLATION

Excursions may be cancelled in advance with the shore excursion team on board up to and including 48 hours' notice and a full refund will be offered. Any tours cancelled after the 48 hours' notice period will unfortunately not be entitled to a refund. If special events and entrance fees are included in the excursion price and where it is necessary to pay in advance for these events or special services, no refund will be offered and full charges will be made at time of cancellation to cover our costs. In such circumstances beyond our control for example inclement weather conditions and a cancellation or change of port a full refund will be offered or the opportunity to book an alternative tour in the new port.

MINIMUM NUMBERS

All excursions operated by our local agents are subject to a minimum number of guests. When an excursion is cancelled due to lack of support a refund will be made to your on-board account.

EXCURSION ITINERARIES

Information is correct at time of going to print. It is possible that due to local conditions on arrival in port, it may be necessary to slightly alter excursion itineraries. The company reserves the right to alter excursion itineraries provided by their local shore excursion agent's or cancel excursions at their discretion. At the discretion of our local shore excursion agent's places of interest might be visited in a different order than that shown in the excursion description. Occasionally, due to local conditions on the day, places may have to be omitted although whenever possible an alternative visit will be arranged by the local shore excursion agent following liaison with the Destination Team on board.

FOREIGN, COMMONWEALTH AND DEVELOPMENT OFFICE ADVICE

Guest safety is of paramount importance and we follow advice outlined by the Foreign Commonwealth Office, therefore please note that the advertised programme may be changed accordingly.

COVID REGULATIONS

In order to align with changing COVID regulations and to ensure the safety of our guests and communities, timings, content, and capacities will be adjusted as needed. Many venues are currently closed and some inclusions, venues, or destinations may be removed or replaced, subject to their

availability and local regulations. Should any excursions be cancelled once you have booked, you will be fully refunded for the cost of your excursion.

CONDUCT

If by your conduct you prejudice the enjoyment of an excursion for others, we reserve the right to exclude you from that or any future excursions and to recover compensation from you. No refund of the excursion cost will be available in these circumstances.

OUR PRICING STRUCTURE

All prices are based on operating costs, tariffs and rates of exchange at the time of printing and are subject to change without notice. The excursions in this guide are operated under the management of responsible and very experienced local shore excursion agents, who we have carefully appointed based on their reputation and competency to ensure we offer comfortable, safe and convenient surroundings.

The information in this booklet represents the plans and intentions of our Company at the time of going to print. Events subsequent to going to print may cause us unavoidably to change our plans, which could affect the published itineraries. Every effort has been made in conjunction with our local shore excursion agents to ensure the accuracy of the information contained within this shore excursion guide; no responsibility can be accepted by our Company for omissions or errors.



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